for Reconsideration, the pleadings and other filings in this matter, and any oral argument.

27

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

**INTRODUCTION** This Motion arises out of Plaintiff's fifth request to extend the discovery deadline, his subsequent motion to compel Experian to identify individual members of his putative class, and the parties' supplemental submissions. After holding four hearings, and bending "over backwards" for Plaintiff, Magistrate Judge Cam Ferenbach ultimately found that Plaintiff had failed to diligently prosecute this case and that Experian's systems could not identify Plaintiff's putative class members without incurring an undue burden. As a result, Judge Ferenbach denied Plaintiff's request to further extend class discovery, as well as Plaintiff's motion to compel. As Judge Ferenbach recognized, Experian's systems do not have the ability to ascertain Plaintiff's class in an automated manner, and manually reviewing Experian's files to identify Plaintiff's class would be unduly burdensome. Though he has been given every opportunity, Plaintiff has not presented any reliable evidence to the contrary.

Nothing in Plaintiff's Motion demonstrates that Judge Ferenbach erred in reaching his conclusions after entertaining extensive briefing, supplementation, a previously undisclosed "expert," and multiple hearings. Instead, Plaintiff simply recycles the same failed contentions he made below: (1) that his purported expert presented a reliable search methodology (which was never proposed during discovery and, in any event, is based on a flawed understanding of Experian's systems); (2) that other alternatives existed to identify class members (which also were not raised during discovery and are based on inaccurate assumptions); (3) that Experian's corporate representative, Kimberly Cave, was not qualified to be computer expert (even though Experian has never designated Ms. Cave as a computer expert); and (4) that Judge Ferenbach should have granted Plaintiff's request to extend discovery (even though Plaintiff failed to diligently pursue class discovery for nearly a year).

In a last ditch effort to save his Motion, Plaintiff points to a declaration submitted in a related case, claiming that Ms. Cave's testimony is somehow contradictory. But, as with his previous contentions, this too is patently false. Ms. Cave has clearly and consistently testified about Experian's system capabilities across Experian's cases. Plaintiff's unfounded attempts to impugn Ms. Cave's credibility should not be countenanced be the Court, and his Motion must be denied.

**BACKGROUND** 

## I. Plaintiff's Individual Claims

This action concerns Plaintiff's dispute of certain account information reported on his Consumer Disclosure following the discharge of his bankruptcy in August 2016. (See ECF No. 1.) Plaintiff first requested a copy of the information contained in his credit file—which is referred to as a "Consumer Disclosure Initial" or "CDI"—on August 31, 2016. (Id.) On October 20, 2016, he disputed the accuracy of three of his accounts (or "tradelines") as they were displayed on his CDI. With respect to his Military Star tradeline—the subject of this action—Plaintiff disputed the status of his account and the balance listed on the tradeline. (Id.) Following the receipt of Plaintiff's dispute, Experian conducted a full reinvestigation and updated Plaintiff's Military Star tradeline consistent with the information it received from the furnisher. Experian provided Plaintiff a written summary of the reinvestigation results—which is referred to as a "Consumer Disclosure Final" or "CDF" (together with CDIs, "Consumer Disclosures")—on November 24, 2016. (See ECF No. 49-20.)

Although the account status of the Military Star tradeline was properly updated, the "Account History" section of Plaintiff's CDF incorrectly stated: "Debt included in Chapter 13 Bankruptcy on November 8, 2016." (*Id.* at 7.) When Plaintiff received the results of his reinvestigation and noticed this inaccurate date, he could have availed himself of a number of remedial steps listed in the CDF to rectify the issue. Instead, Plaintiff commenced this action on May 18, 2017, alleging that Experian violated Sections 1681e(b), 1681i, and 1681(g) of the Fair Credit Reporting Act ("FCRA"), 15 U.S.C. § 1581 *et seq.*, by reporting the incorrect "included in bankruptcy" date. (ECF No. 1.)

Experian answered the Complaint on June 12, 2017, and, between June 23, 2017 and September 27, 2017, the parties engaged in written discovery concerning Plaintiff's individual claim. (*See* ECF Nos. 4, 19.)

## II. Plaintiff's Class Claims

Shortly after receiving Experian's first set of discovery responses, on September 5, 2017, Plaintiff moved for leave to file his First Amended Complaint, which Experian did not oppose.

(ECF Nos. 14-15.) As a result, on September 28, 2017, the Court so-ordered Plaintiff's motion, and Plaintiff filed his Amended Complaint that same day. (*See* ECF Nos. 16-17.) The Amended Complaint asserts a putative class action, under Sections 1681e(b) and 1681g of the FCRA, on behalf of all consumers in the United States who, between September 2015 and September 2017, obtained an Experian credit report stating that at least one tradeline had been "included" in that person's Chapter 7 or Chapter 13 bankruptcy after the date the person had obtained a bankruptcy discharge, where the person (i) previously filed a Chapter 7 or Chapter 13 bankruptcy, (ii) included an account in their bankruptcy petition, and (iii) that account was discharged in bankruptcy. (ECF No. 17 at 11.)

## III. <u>Discovery</u>

After Plaintiff filed his Amended Complaint, Experian agreed to a 60-day extension of discovery to allow Plaintiff to seek information that he claimed was necessary to retain an expert. (See ECF No. 19 at 3.) Thereafter, on October 11, 2017, Plaintiff propounded his second set of interrogatories, and, on October 22, 2017, he propounded his third set of requests for admissions. (See ECF Nos. 49-3, 49-4.) This discovery—i.e., the Disputed Discovery—seeks to ascertain the total number of Consumer Disclosures that Experian generated between September 7, 2015 and September 7, 2017, that fit all the elements of Plaintiff's putative class definition, described above. (See ECF Nos. 49-3, 49-4.)

On October 27, 2017, Plaintiff conducted a full, 7-hour 30(b)(6) deposition, questioning Experian's corporate representative on highly technical issues regarding Experian's internal coding and databases. (ECF No. 26 at 4-5.) Following the deposition, Plaintiff's counsel requested information concerning Experian's internal documents. (*Id.*) Although Experian believed much of this discovery was unnecessary and irrelevant, it nevertheless engaged in good faith efforts to accommodate Plaintiff's requests. (*Id.*) For example, as Plaintiff has recognized, Experian agreed to produce versions of its "Admin Handbook," its "Long Admin," and its "File One Appendix." (*Id.*) Unsatisfied, Plaintiff propounded additional written discovery on December 2, 2017, seeking further information regarding Experian's internal databases. (*Id.*) As a result of Plaintiff's voluminous requests, Experian agreed to a third extension of discovery on December 4, 2017. (*Id.*)

On December 22, 2017, Experian objected to the Disputed Discovery as unduly burdensome and disproportionate to needs of the case. (*See* ECF No. 49-3, 49-4.) Experian's responses explained that, while Experian could identify the number of Consumer Disclosures currently reporting a Chapter 7 or Chapter 13 bankruptcy, it could not determine the remaining information without conducting a manual review of each Disclosure. Specifically, Experian explained that a manual review would be required to determine (i) whether each Disclosure stated that a Chapter 7 or Chapter 13 bankruptcy had been discharged, and (ii) whether the Account History section of at least one tradeline included a bankruptcy date that fell after the Date Resolved on that consumer's public record entry for the bankruptcy. (*Id.*)

Undeterred, on December 27, 2017, Plaintiff sent Experian a Rule 26-7 Letter, seeking to meet and confer regarding the propriety of Experian's responses (the "December 2017 Letter"). On January 3, 2018, the parties agreed to a fourth extension of discovery in light of Plaintiff's extensive discovery requests. (*See* ECF No. 30 at 4-5.) Thereafter, the parties had several exchanges concerning the propriety of Experian's responses and its technical capabilities during January and February of 2018. (ECF No. 40-1, ¶ 12.) During those communications, Experian reiterated that its systems could not identify Plaintiff's putative class members in an automated manner, and that it could not produce the Disputed Discovery without conducting a manual review of tens of thousands of documents, which would be unduly burdensome and disproportionate to the needs of this case. (*Id.*) While Plaintiff claimed that he was "not convinced" that a manual search was needed, and suggested the parties employ a special master to investigate Experian's systems, Plaintiff did not follow up on his request. (*Id.*) Nor did he move to compel further responses. (*Id.*)

seeking far-reaching and harassing "technical" discovery in an apparent attempt to challenge the veracity of Experian's representations. (*See* ECF No. 49-10.) And just four minutes after receiving Experian's responses on March 15, 2018, Plaintiff requested a meet and confer. (ECF No. 49-11.) Yet, despite Experian's request for a 26-7 letter, Plaintiff never followed up, seemingly abandoning this discovery. Indeed, on April 12, 2018, Plaintiff affirmatively represented to this Court—in the interim status report Plaintiff first drafted—that "[t]here are currently *no discovery disputes* 

Instead, on February 13, 2018, Plaintiff propounded additional requests for production,

between the parties." (ECF No. 33 at 2.) Plaintiff also proposed trial dates for either the week of October 15, 2018 or October 22, 2018. (*Id.* at 2:8-9.) Although discovery was on track to conclude following the depositions of the parties' respective experts—which the parties agreed to schedule in June 2018—Plaintiff suddenly reversed course when he unexpectedly sent Experian an eight-page, single-spaced Rule 26-7 letter on May 20, 2018 (the "May 2018 Letter").<sup>1</sup>

The May 2018 Letter sought to revive the issues raised in the December 2017 Letter regarding the Disputed Discovery, and it raised—for the first time—Experian's responses to Plaintiff's December 2, 2017 and February 13, 2018 discovery requests. (*See* ECF. No. 35-3.) It also raised—for the first time—both the prospect of re-deposing a corporate representative regarding Experian's responses to class discovery, as well as the production of a privilege log. (*Id.*; ECF No. 40-1, ¶ 13.)

After receiving Plaintiff's voluminous May 2018 Letter, Experian notified him that it would not agree to yet another extension and, on June 1, 2018, Experian formally responded to the May 2018 Letter, explaining that Plaintiff had been dilatory throughout discovery and demanding an explanation for Plaintiff's contradictory representation to the Court. (ECF Nos. 40-2, 40-3.) The parties met and conferred regarding the May 2018 Letter on June 4 and 5, during which Plaintiff refused to explain his delay in raising the issues outlined in the May 2018 Letter, or justify his sudden change in position after representing to the Court in April—after Experian had provided its responses—that "[t]here are currently no discovery disputes between the parties." (ECF No. 33 at 2:1.) While Plaintiff suggested that his lack of diligence in this case was excusable because discovery was somehow coordinated with other cases Plaintiff's counsel is pursuing against Experian in this District, discovery in this case has never been coordinated with any other cases. Indeed, when Experian attempted to consolidate the discovery on Plaintiff's counsel's other cases, Plaintiff's counsel resisted consolidation, and Judge Nancy J. Koppe expressly denied Experian's request. See Ashcraft v. Experian Info. Sols., No. 2:16-cv-02978-JAD-NJK, ECF No. 23 (D. Nev.);

<sup>&</sup>lt;sup>1</sup> That same Sunday night, at approximately 10:00 p.m., Plaintiff's counsel emailed to Experian's counsel similarly lengthy meet-and-confer letters with numerous attachments that amounted to over 250 pages in several other cases. Plaintiff then unilaterally scheduled meet-and-confer conference calls for two days later, and demanded that Experian's counsel be prepared "to discuss each and every issue outlined" in the May 20 Letter.

see also Dunlap v. Wells Fargo Fin., No. 2:17-cv-00097-RFB-JAL, ECF No. 22 (D. Nev.) (denying related motion for consolidation and citing Judge Koppe's decision).

## IV. Plaintiff's Motion to Extend Discovery

On May 29, 2018, less than two weeks before discovery was scheduled to conclude, Plaintiff moved to extend discovery—for a fifth time—by another 90 days to, among other things, depose Experian's "technical expert" and take a second Rule 30(b)(6) deposition on "Class-related issues." (See ECF No. 35 at 7.) Experian, however, objected to any further discovery, as Plaintiff had waited until the eve of the discovery deadline to raise any of these issues and had otherwise been dilatory throughout the discovery period. Indeed, Experian never designated a "technical expert," and certainly never agreed to the deposition of any such expert. In fact, Plaintiff never even noticed any such deposition. Nor did he notice a second deposition of Experian's corporate representative, much less provide any basis for seeking a second deposition given that Plaintiff had already conducted a full, 7-hour Rule 30(b)(6) deposition after amending his Complaint to include class allegations.

Moreover, Plaintiff utterly failed to set forth any good cause to justify his eleventh-hour request to effectively reopen discovery in this case. Indeed, Plaintiff's sole basis for establishing good cause was his alleged inability to "anticipate that Experian would refuse to even provide a date for a Rule 26-7 conference in response to Plaintiff's" May 2018 Letter. (ECF No. 35 at 8:21-23.) But, as Experian explained in its opposition, "[t]he good cause inquiry focuses primarily on the movant's diligence," and exists only if the current deadlines "cannot reasonably be met despite the diligence of the party seeking the extension." (ECF No. 40 at 6, citing *Harden v. Nevada Dep't of Corr.*, No. 2:14-cv-2008-JAD-VCF, 2016 WL 7155743, at \*2 (D. Nev. Dec. 6, 2016); *see also McGowan v. Credit Mgmt. LP*, No. 2:14-cv-00759-APG-VCF, 2015 WL 5682736, at \*14-15 (D. Nev. Sept. 24, 2015).) Because Plaintiff could not justify his lack of diligence, he could not establish the requisite good cause to warrant an extension and further delay resolution of this case.

On June 8, 2018, Judge Ferenbach heard argument on Plaintiff's motion, agreeing with Experian and rejecting Plaintiff's request for any further discovery. As Judge Ferenbach recognized, the burden was on Plaintiff to diligently pursue class discovery, and he "didn't do that."

(ECF No. 48 at 37:16-17.) Instead, Plaintiff "sat on this" discovery, and waited until the "last minute" to effectively reopen the discovery period to conduct class discovery. (*Id.* at 28:17-18, 29:24-25.) Accordingly, the Court denied Plaintiff's motion to extend the discovery deadline, ordered Experian to supplement its discovery responses by June 11, instructed Plaintiff to file any discovery motion on those responses by June 25, 2018, and scheduled the deadline to file dispositive motions. (*Id.* at 35:18-37:20; *see also* ECF No. 47.)

## V. Plaintiff's Motion to Compel

On June 11, 2018, Experian supplemented its responses to the Disputed Discovery to include the total number of consumers who currently report either a Chapter 7 or Chapter 13 bankruptcy, and who requested a Consumer Disclosure during the relevant time period. (ECF No. 49-3, 49-4.) Consistent with its prior responses, however, Experian explained that, absent a manual review, it could not ascertain whether those consumers reported a Chapter 7 or Chapter 13 bankruptcy during the relevant time period, or whether the Account History section of at least one tradeline included a bankruptcy date that fell after the Date Resolved on that consumer's public record entry for the bankruptcy. (*Id.*)

Thereafter, on June 25, 2018, Plaintiff moved to compel Experian to identify his putative class members by implementing a hypothetical if/then search methodology based on certain status codes reflected on two internal Experian database reports: (1) an Admin Report, which is generated by Experian's File One database; and (2) a Disclosure Log, which is generated by Experian's CAPS database. (See ECF No. 49.) Plaintiff's proposed search was memorialized in two flowcharts. (See ECF No. 49-23.) The flowcharts first began by aggregating all Consumer Disclosures generated during the relevant time period—i.e., CDI + CDF + Relevant Time Period. (Id.) Plaintiff then attempted to narrow the number of relevant Consumer Disclosures by comparing certain status codes reflected on the Admin Report to determine whether the "Date Resolved" field in the public records section of a Consumer Disclosure postdated the bankruptcy date listed under the "Account History" section of a particular tradeline.

Specifically, Plaintiff proposed comparing the "and and "fields listed under the Public Records section of an Admin Report with the "and and "fields listed"

# Case 2:17-cv-01408-RFB-VCF Document 101 Filed 11/06/18 Page 9 of 26

1	under each tradeline on the Admin Report. (Id.) According to Plaintiff, if the
2	fields reflect either a Chapter 7 or Chapter 13 bankruptcy and the
3	the that particular consumer is a potential member of the putative class.
4	As Experian explained, however, this search would not reliably or meaningfully identify
5	class members because File One is a live database that is constantly updating tradeline information,
6	including the and fields reflected on an Admin Report. (See ECF No. 54-1.)
7	For example, if Plaintiff's proposed search were performed today, Plaintiff himself would not be
8	captured in Plaintiff's proposed automated search (i.e., middle column) because no tradeline on his
9	Admin Report would reflect a bankruptcy (which would no longer be reported after a set statutory
10	period). (See ECF No. 66 at ¶ 12.) Nevertheless, Plaintiff suggested that some undefined Optical
11	Character Recognition ("OCR") process could be implemented to allow for a "semi-manual"
12	review to identify consumers who are members of the putative class.
13	On August 1, 2018, Judge Ferenbach heard oral argument on Plaintiff's motion. (See ECF
14	No. 65.) Although Plaintiff acknowledged that he himself would be not be captured in the
15	automated search, he nevertheless claimed that his search would be effective because it would
16	identify at least some of the putative class members in an automated manner—i.e., those consumers
17	who still have a tradeline reflecting a bankruptcy. (See id. at 35:9-11.) But, as Experian explained,
18	even if a consumer's tradeline currently reflects a bankruptcy, Experian has no way of determining
19	whether that tradeline was reporting a bankruptcy at the time the consumer received their Consumer
20	Disclosure. Again, File One is a live database.
21	Undeterred, Plaintiff claimed that his flowcharts accounted for the dynamic nature of File
22	One by comparing the
23	fields under each tradeline on an Admin Report with the "GEN DATE," which Plaintiff
24	defined as "the date a [Consumer] Disclosure was generated" (ECF No. 49-2 at ¶ 31; see also ECF
25	No. 65, Tr. at 38:25-41:1.) According to Plaintiff, if the and are less than the GEN
26	DATE—i.e., if there has been no update to the relevant tradeline since the time the consumer
27	received their Consumer Disclosure—then it can be inferred that the information reflected on the
28	Admin Report was also reflected on the Consumer Disclosure. (Id.)

As Plaintiff's counsel admitted during the hearing, however, the GEN DATE is not a field within File One or a term used by Experian, but is instead "a word [Plaintiff's counsel] cooked up." (ECF No. 65, Tr. at 22:3-4.) Moreover, Plaintiff derived the GEN DATE from the Disclosure Log, which is an output report generated by CAPS, not File One. But, as Plaintiff acknowledged during the hearing, Plaintiff's search is primarily based on information stored in File One, not CAPS. (*Id.* at 50:9-12.) While Plaintiff claimed that "the information in the CAPS system is derived from File One," he offered no support, other than his own conjecture, that Experian could compare the information stored in CAPS with the raw data stored in File One. (*Id.* at 51:3-12.)

Nevertheless, because Experian did not specifically address whether it could compare the GEN DATE with the and fields, Judge Ferenbach ordered Experian to submit a supplemental affidavit further addressing Plaintiff's flowcharts. (*Id.* at 59:9-19.) Judge Ferenbach also offered Plaintiff another opportunity to retain an expert, which Plaintiff had not done during discovery, and to submit "a counter affidavit." (*Id.* at 59:20-21, 60:15-17.) Judge Ferenbach made clear, however, that he did not "need [additional] argument" from the parties. (*Id.* at 59:18.) Judge Ferenbach ordered Experian to submit its supplemental affidavit by August 22, 2018, Plaintiff to submit his counter affidavit by September 12, 2018, and Experian to file a reply, if any, by September 24, 2018. (*Id.* at 62:13-21.)

## VI. Supplemental Submissions on Plaintiff's Motion to Compel

#### A. Experian's Supplemental Declaration

On August 22, 2018, Experian submitted the supplemental declaration of Kimberly Cave in further support of Ms. Cave's July 2, 2018 declaration. (*See* ECF No. 66.) In accordance with the Court's instruction, Ms. Cave's supplemental declaration specifically addressed whether Experian could cross-reference the GEN DATE (which is derived from a Disclosure Log generated by CAPS) with the \_\_\_\_\_\_ and \_\_\_\_\_ fields (which are reflected on an Admin Report generated by File One). (*See id.* at ¶¶ 10, 13-16.)

-9-

a modification to the Protective Order that would provide Plaintiff's un-retained expert with the

ability to potentially retain Experian's confidential documents in perpetuity. Because Ms. Cave's testimony from *Mainor* was irrelevant to the issues in *Leoni*, and because Plaintiff had not articulated any basis to amend the protective order, Experian refused Plaintiff's requests.

Plaintiff claimed that he needed Ms. Cave's testimony from *Mainor* to attack Ms. Cave's qualifications as a "computer expert" here. (*See* ECF No. 69 at 7 (claiming that Ms. Cave's "July 31 deposition in *Mainor* provides ample reason to believe that [Ms. Cave] is not qualified" to testify as a technical expert).) But Experian never designated Ms. Cave as a computer expert in this matter, or in any other matter. Rather, Ms. Cave has been designated as a corporate representative to testify on behalf of Experian regarding Experian's system capabilities.<sup>2</sup> As Magistrate Judge Peggy A. Leen observed in *Mainor*, while plaintiff's counsel might be "skeptical because [Ms. Cave's] not a, quote, computer whiz," Ms. Cave "doesn't have to give [Plaintiff's counsel] the nuts and the bolts of...how a TV works or how a computer works in order to be able to say what the company can or can't do." Mainor, No. 16-cv-183, ECF No. 97, Tr. at 21:10-14 (D. Nev. July 13, 2018) (emphasis added). Yet, Plaintiff continued to seek to introduce Ms. Cave's testimony here to do precisely what Judge Leen instructed Plaintiff's counsel not to do in Mainor—i.e., attack Ms. Cave's qualifications as a "computer whiz."

On August 27, 2018, Plaintiff filed an emergency motion to intervene in *Mainor*, seeking to modify the protective order and lift Experian's confidentiality designations on Ms. Cave's deposition transcript. *See* No. 16-cv-183, ECF No. 120. The next day, on August 28, 2018, Plaintiff filed an emergency motion in this case, seeking to amend the protective order and extend the deadline to respond to Experian's supplemental declaration. On September 7, 2018, Judge Leen permitted Plaintiff's counsel to lift the confidentiality designations on Ms. Cave's testimony in *Mainor*. *See Mainor*, No. 16-cv-183, ECF No. 123. That same day, Judge Ferenbach heard

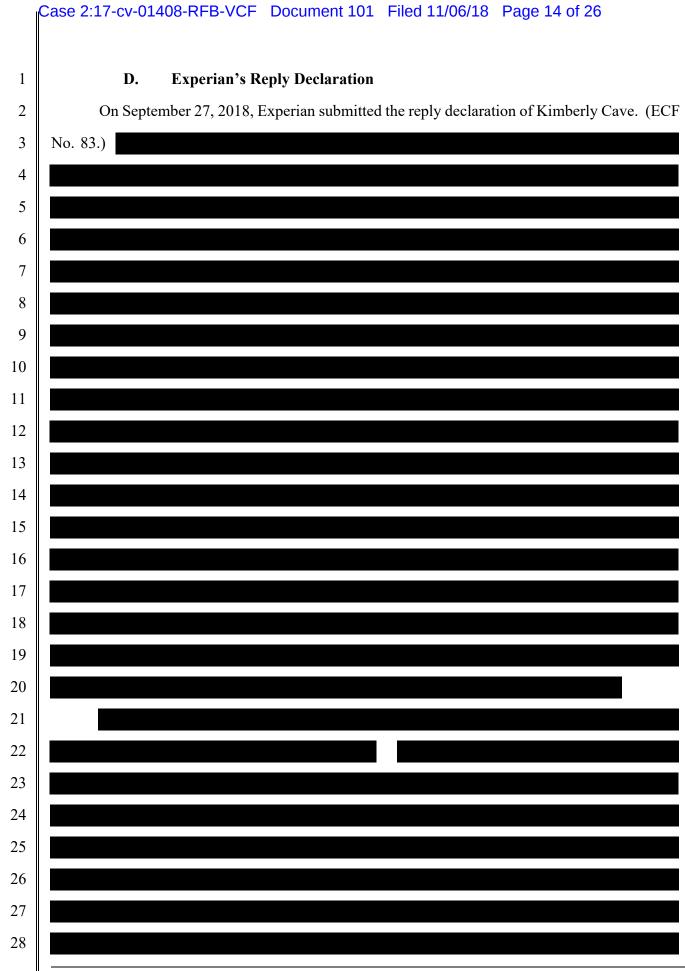
<sup>&</sup>lt;sup>2</sup> While Experian's counsel referred to Ms. Cave as an expert during the hearing, counsel never meant to suggest that Ms. Cave was a computer expert. Rather, the comment was intended to distinguish Ms. Cave—a witness with specialized knowledge—from Plaintiff's counsel, a lawyer with no personal knowledge of Experian's systems or their capabilities, who nonetheless felt entitled to offer his opinion. Ms. Cave is certainly competent to attest to Experian's system capabilities, but she has never been designated as a computer expert in this or any other case. Indeed, Experian never represented that Ms. Cave was a computer expert in its oppositions or at any other point in this matter, and Ms. Cave never purported to be a computer expert in any of her declarations. (See ECF Nos. 54; 54-1.)

argument from Plaintiff's counsel on why Ms. Cave's testimony was needed in this case, and whether Plaintiff should be entitled to an extension of his time to respond to Experian's supplemental declaration. (*See* ECF No. 77-78.) Like Judge Leen, Judge Ferenbach recognized that Ms. Cave is not a computer expert, that this was not a *Daubert* hearing, and that, as such, Ms. Cave's qualifications as a computer expert were not at issue. (*See id.* at 29:23-24 ("it's not a Daubert hearing. I'm not challenging people's expertise.").) Nevertheless, Judge Ferenbach yet again granted Plaintiff a limited extension to file his response on September 17, 2018.

## C. Plaintiff's Expert Report

On September 17, 2018, Plaintiff filed his response to Experian's supplemental declaration, submitting the purported "Expert Report of Anya Verkhovskaya." (ECF No. 79-2.) Ms. Verkhovskaya did not dispute that Experian's systems could not cross-reference the relevant fields of data. Instead, she proposed extracting the relevant data fields and importing them into Structured Query Language ("SQL") tables to "run queries, cross-reference data, and apply filters." (*Id.* at ¶¶ 34-35, 47.) According to Ms. Verkhovskaya, "[t]he only information needed from Experian would be outputs in any format of the File One and CAPS data for the approximate 556,244 records that would include all related data points." (*Id.* at ¶ 38.)

Ms. Verkhovskaya further suggested that "High-speed OCR" could be implemented by her and a team of experienced data programmers, and that "even if it were required for all of the consumer disclosures and disclosure logs that might be included in the potential class, it would be a manageable undertaking." (*Id.* at ¶ 30.) In support, Ms. Verkhovskaya claimed that "High-speed OCR" could process one page in about 2 seconds, and that it would take approximately 1,110 hours to process 222,000 consumer disclosures containing about 9 pages of relevant information each. (*Id.* at ¶ 31.) She further claimed that completing a project of this size would cost approximately \$50,000. Therefore, according to Ms. Verkhovskaya's assumptions and calculations, processing all 556,244 records would take approximately 2,775 hours and cost approximately \$125,000. (*Id.*) Significantly, however, Ms. Verkhovskaya did not make any mention of sampling, or claim to be qualified to opine on the scientific validity of any proposed sample.



4

3

5

6

7

8

10 11

12 13

14

1516

17

18

19

2021

2223

24

25

26

2728

## E. The October 9, 2018 Hearing

On October 9, 2018, Judge Ferenbach held his *fourth* hearing related to Plaintiff's requests for class discovery. (See ECF No. 88.) At the hearing, the Court heard testimony from Ms. Verkhovskaya regarding her proposed search methodology and Experian's ability to extract the relevant data elements from File One. (See generally id.) Ms. Verkhovskaya testified that "if the information exists in [Experian's] database, whether it is compulated [sic] or computated [sic] from different fields, it exists and Experian can pull it out in a digital format in order to print a document." (Id. at 11:19-23.) Ms. Verkhovskaya further claimed that Experian could employ "variable statements" to generate a SQL database from Experian's Admin Reports and Disclosure Logs, assuming "electronic files exist with admin report and disclosure logs." (*Id.* at 44:17-25, 45:6-13). As Experian explained, however, such a process could not be implemented because "there is no way to simply go in to File One and extract data; not only because it would compromise the integrity of the data, but because some of these fields" are "nowhere to be found in File One." (Id. at 40:4-9.) Rather, the only way this information could reliably be extracted would be to generate Admin Reports for the unnamed class members, which Plaintiff never requested. (*Id.* at 36:1-9; 39:11-17; 40:14-17.) Unable to dispute these facts, Plaintiff's counsel began raising entirely new discovery proposals, including that the parties could use a "sampling method" to identify class members. (Id. at 40:19-25.) But these shifting proposals were improper, especially because Plaintiff never requested that Experian produce Admin Reports or any other documents required to implement his new proposals. (Id. at 40:19-25, 41:1-3; 46:9-13; 49:13-25, 50:1.) And Plaintiff certainly never designated an expert during the discovery period that could opine on these issue at trial.

During the hearing, Judge Ferenbach echoed Experian's concerns. (*Id.* at 43:20-25 ("I know I've bent over backwards, I think, here trying to find a way, you know, that we can get into all this.").) As he recognized, however, there is not "any law or regulation that requires [Experian] to

set . . . up [its databases] to make it easier for [Plaintiff] to search out and find a class." (*Id.* at 44:3-6.) Despite the many opportunities he had given Plaintiff to show otherwise, Judge Ferenbach concluded that Experian had conducted a "thorough investigation" but that "it's just not possible to get the information that the plaintiffs want without generating the actual admin reports and the disclosure statements." (*Id.* at 44:7-10.) Consequently, Judge Ferenbach denied Plaintiff's motion to compel because "there's just not a proportional way to" conduct the requested discovery "on an automated basis." (*Id.* at 51:10-12.)

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

## **ARGUMENT**

Under Federal Rule of Civil Procedure 72(a), a district judge may "modify or set aside any part" of a magistrate judge's non-dispositive order "that is clearly erroneous or contrary to law." Fed. R. Civ. P. 72(a); see also D. Nev. L.R. IB 3-1 (allowing district judges to "modify or set aside" only those pretrial decisions by magistrate judges that are "clearly erroneous or is contrary to law"); 28 U.S.C. § 636(b)(1)(A) (same). "The clearly erroneous standard applies to the magistrate judge's factual findings while the contrary to law standard applies to the magistrate judge's legal conclusions, which are reviewed de novo." Columbia Pictures, Inc. v. Bunnell, 245 F.R.D. 443, 446 (C.D. Cal. 2007) (citations omitted). This "standard is significantly deferential to the initial ruling," and the magistrate judge's decision should be overturned only "if, upon review, the Court is left with a definite and firm conviction that a mistake has been made." Storlie v. State Farm Mut. Auto. Ins. Co., No. 2:09-cv-02205-GMN-PAL, 2010 WL 5490777, at \*2 (D. Nev. Jan. 4, 2010) (citing David H. Tedder & Assocs., Inc. v. United States, 77 F.3d 1166, 1169-70 (9th Cir. 1996)). A magistrate judge's "order is contrary to law when it fails to apply or misapplies relevant statutes, case law, or rules of procedure." Jadwin v. Cty. of Kern, 767 F. Supp. 2d 1069, 1110-11 (E.D. Cal. 2011) (quoting *DeFazio v. Wallis*, 459 F. Supp. 2d 159, 163 (E.D.N.Y. 2006)). "Under Rule 72, the 'heavy' burden of proof lies with the moving party, and the highly deferential standard 'only permits reversal where the magistrate judge abused h[er] discretion." Grief v. Nassau Cty., 246 F. Supp. 3d 560, 564 (E.D.N.Y. 2017) (quoting Ahmed v. T.J. Maxx Corp., 103 F. Supp. 3d 343, 350 (E.D.N.Y. 2015)). Because Plaintiff has failed to demonstrate that Judge Ferenbach abused his discretion in denying Plaintiff's motion to compel, Plaintiff's objection must be denied.

## I. Experian's Systems Cannot Identify Members of Plaintiff's Putative Class

Plaintiff's motion to compel was premised solely on his counsel's belief that Experian's systems could identify putative class members in an automated manner. In support of that belief, Plaintiff's counsel created flowcharts that purported to depict an automated search based on two Experian output documents. Without any factual support, Plaintiff's counsel unequivocally claimed "that a system can be designed to automatically obtain the great majority of the [Disputed Discovery], while a semi-manual process can be used to ascertain outliers." (ECF No. 49 at 3.) But, as Experian repeatedly explained, Experian's systems do not have the ability to cross-reference information in the way Plaintiff's counsel believes, and the only way to identify the information Plaintiff seeks is to retrieve and review archived Consumer Disclosures.

After Experian submitted its supplemental declaration further elaborating on these points, Plaintiff seemingly abandoned his counsel's theory, submitting an alleged "expert report" that proposed an entirely new theory based on discovery never sought during the class discovery period. (ECF No. 89-1.) Indeed, rather than attempt to substantiate Plaintiff's theory that an automated search could be constructed within Experian's systems (as purportedly depicted on the flowcharts), Plaintiff's expert proposed extracting and importing data elements form File One into SQL tables, then implementing a high-speed OCR process for certain members that would not be captured by the automated search, which would purportedly cost somewhere between \$30,000-\$80,000. (*Id.* at ¶¶ 22-40, 47; ECF No. 88, Tr. at 11:4-25, 13:19-21.)

Not only did Plaintiff fail to seek any of this discovery during the discovery period, but Plaintiff's expert falsely assumed that the relevant data points could simply be extracted from File One. (See ECF No. 89-1 at ¶ 24.) As Experian demonstrated, however, File One does not store information in the way it is reflected on an Admin Report, and Experian has no Admin Reports for unnamed class members from which to extract the relevant data elements. (See ECF No. 66 at ¶¶ 8-10.) That Judge Ferenbach credited Experian's testimony over Plaintiff's purported expert does not constitute reversible error. See Garcia v. E.J. Amusements of N.H., Inc., 89 F. Supp. 3d 211, 214 (D. Mass. 2015) ("Under the 'clearly erroneous' standard, the Court will accept the magistrate judge's findings of fact and conclusions drawn therefrom unless after scrutinizing the entire

# Case 2:17-cv-01408-RFB-VCF Document 101 Filed 11/06/18 Page 18 of 26

1	records, [the Court] form[s] a strong, unyielding belief that a mistake has been made.") (citations
2	and quotation marks omitted). To the contrary, Judge Ferenbach simply accepted the fact that
3	Experian's systems are not designed "to search out and find a class." (See ECF No. 88, Tr. at 44:3-
4	10; see also id. at 51:10-13 ("Well, having balanced that all out, it really—I do conclude that there's
5	just not a proportional way to do this on an automated basis.").)
6	Notably, Judge Ferenbach is not the only magistrate to reject Plaintiff's counsel's assertions
7	regarding a credit reporting agency's system capabilities. Judge Koppe recently reached a similar
8	result in Barnum v. Equifax, No. 2:18-cv-02866-RFB-NJK, 2018 WL 125492 (D. Nev. Mar. 9,
9	2018). There, the plaintiff sought discovery related to the manner in which Equifax received,
10	reviewed and responded to consumer disputes. Barnum, 2018 WL 1245492, at *2. Similar to
11	Experian, Equifax was able to ascertain general information about consumer disputes during the
12	relevant period, but it could not provide a more individualized or detailed response without
13	conducting a manual, file-by-file review. <i>Id.</i> Although the <i>Barnum</i> plaintiff—like the plaintiff in
14	this case—doubted the veracity of Equifax's representations, the Court found that Equifax had
15	established an undue burden through sworn testimony that it would be required to conduct "an
16	individualized review of millions of files," which "would require an extensive time commitment
17	by Equifax's employees." <i>Id</i>
18	As in Barnum, Experian would incur significant cost and expense to review hundreds of
19	thousands of archived Consumer Disclosures.
20	
21	
22	
23	
24	
25	
26	
27	Thus, Plaintiff himself would not have been captured by
28	his own search methodology.

At bottom, the inability of Experian's systems to identify members of Plaintiff's putative class simply underscores the flaw in Plaintiff's class definition. While Plaintiff claims that he "easily makes out [sic] prima facie showing of the elements of Rule 23" (ECF No. 89 at 13), he never even attempted to make any such showing in any of his prior motions, and he fares no better here. As Experian will demonstrate more fully in opposition to class certification, Plaintiff cannot meet the requirements of Rule 23 because, among other things, Plaintiff has no means of identifying class members absent engaging in extensive and individualized fact-finding—i.e., conducting countless mini-trials. See Fed. Hous. Fin. Agency v. SFR Investments Pool 1, LLC, No. 2:15-cv-01338-GMN-CWH, 2016 WL 2350121, at \*4 (D. Nev. May 2, 2016) (finding that the "proposed class is not reasonably ascertainable" where an inquiry into class membership "would result in countless hearings resembling 'mini-trials'"), aff'd sub nom. Fed. Home Loan Mortg. Corp. v. SFR Investments Pool 1, LLC, 893 F.3d 1136 (9th Cir. 2018); Kristensen v. Credit Payment Servs., 12 F. Supp. 3d 1292, 1303 (D. Nev. 2014) ("The inquiry into class membership must not require holding countless hearings resembling 'mini-trials.").

## II. Judge Ferenbach Properly Rejected Plaintiff's Alternative Proposals

Skirting the fundamental issue at play in his motion—*i.e.*, whether Experian's systems can identify members of his putative class—Plaintiff argues that Judge Ferenbach erred by failing to consider two of Plaintiff's "alternative proposals" for conducting the sought-after discovery. (ECF No. 89 at 16-18.) These proposals, however, were insufficiently raised below and, in any event, do not remedy the previously discussed flaws underlying Plaintiff's requested discovery.

First, Plaintiff argues that even if "Experian truly had no 'electronic means' to ascertain the Class," Plaintiff's newly identified expert's "firm could employ high-speed OCR processes to capture relevant information from the consumer disclosures Experian has already identified." (ECF No. 89 at 16.) But, as before, Plaintiff utterly fails "to account for the time required to retrieve Consumer Disclosures (both active and archived) from CAPS," which requires printing the

<sup>&</sup>lt;sup>3</sup> Plaintiff's claim that Judge Ferenbach abused his discretion by refusing "to permit precertification discovery" should fall on deaf ears. (ECF No. 89 at 14.) Judge Ferenbach did not deny Plaintiff pre-certification discovery. To the contrary, Plaintiff had nearly a year to pursue class discovery, but he simply failed to do so diligently.

Consumer Disclosures in physical form. (See ECF No. 83 at ¶ 16.) Indeed, to "capture" the relevant information through OCR, Experian would first need to generate individual Consumer Disclosures—information Plaintiff never requested during discovery, which is now closed. Consequently, Plaintiff's OCR proposal is unhelpful, as it relies on a misunderstanding of Experian's systems and does not meaningfully address the issue of undue burden. Judge Ferenbach therefore reasonably rejected it, particularly since Experian is in the best position to know how its own systems operate. See Barnum, 2018 WL 1245492, at \*2 ("A party claiming undue burden or expense ordinarily has far better information—perhaps the only information—with respect to that part of the determination.") (quoting Nationstar Mtg., LLC v. Flamingo Trails No. 7 Landscape Maintenance Assoc., 316 F.R.D. 327, 334 (D. Nev. 2016)); see also Brewer v. BNSF Railway Co., No. 14-cv-65, 2018 WL 882812, at \*2 (D. Mont. Feb. 14, 2018) (noting that "responding parties are best situated to evaluate the procedures, methodologies, and technologies appropriate for reserving and producing their own electronically stored information") (citations and quotation marks omitted). Nothing about Judge Ferenbach's resolution of competing testimony—Plaintiff's expert on the one hand and Experian's witness on the other—constitutes clear error.

Second, Plaintiff contends that his expert "proposed that 'sampling' of a selective number of consumer disclosures could also be performed." (ECF No. 89 at 15.) Tellingly, Plaintiff makes this assertion without citing to his expert's report or testimony. (Id.) This is because Plaintiff's expert never proposed or even discussed sampling—neither in her report nor at the October 9 hearing. (See generally, ECF Nos. 88, 89-1.) Instead, it was Plaintiff's counsel who proposed sampling for the first time at the October 9 hearing. (See ECF No. No. 88, Tr. at 26:8-20 ("The other way that we can get around this problem is by using a statistically-acceptable sampling method, and that's something else Ms. Verkhovskaya has a great deal of experience with and can testify about."); 48:20-25.) Nowhere in the record has Plaintiff or his expert explained the details of his proposed sampling method, much less why it would be "statistically-acceptable" or valid. More to the point, as Judge Ferenbach recognized, it is not clear what benefit sampling would have to identify the individual members of Plaintiff's proposed class, since identifying additional members beyond the sampled group would still require individual review. (Id. at 26:21-24.) ("But,

1

4 5

6

7 8

10

9

12

11

13 14

> 15 16

17

18

19 20

21

22

23

24

25 26

27

28

you know, I mean, in a lot of discovery issues sampling might give you something useful, but here what you're trying to go do is identify individual members of a class. So how is sampling going to help you at all?")

In his brief, Plaintiff attempts to justify his sampling proposal as a cost-saving measure by performing back-of-the-napkin calculations about how much sampling would cost. (See ECF No. 89 at 15-16.) But Plaintiff's expert never even discussed sampling, and Plaintiff's hypothetical calculations have no evidentiary basis. (See id.) Rather, Plaintiff raises these issues for the first on appeal, and still without any evidentiary support. The Court should reject Plaintiff's baseless and belated arguments and proposals. See Greenhow v. Sec'y of Health & Human Servs., 863 F.2d 633, 638-39 (9th Cir. 1988), overruled on other grounds by United States v. Hardesty, 977 F.2d 1347, 1348 (9th Cir. 1992) ("We do not believe that the Magistrates Act was intended to give litigants an opportunity to run one version of their case past the magistrate, then another past the district court."); see also Kruger v. Virgin Atl. Airways, Ltd., 976 F. Supp. 2d 290, 296 (E.D.N.Y.) ("A district court will ordinarily refuse to consider new arguments, evidence, or law that could have been, but was not, presented to the magistrate judge.") (citations omitted).

As Experian's counsel made clear at the October 9 hearing, if Plaintiff wanted to discuss sampling or the production of documents for OCR, the time to make those requests expired with the close of discovery. (ECF No. 88, Tr. at 49:17-21 ("And to the extent that plaintiff wanted to either sample or request—request these documents, request 100 consumer disclosures, or request 16,000, it certainly should have done so during the discovery period.").) In the end, Judge Ferenbach reasonably rejected Plaintiff's alternative proposals, which were—and still are unsupported, unhelpful, and untimely.

#### III. **Experian's Position Has Remained Consistent in This and in Others Cases**

Unable to show that Judge Ferenbach committed any clear error in rejecting Plaintiff's (and his expert's) assertions, Plaintiff resorts to ad hominem attacks on Experian's counsel and witness, and completely distorts the record in this case and others.

Plaintiff first claims that Experian's counsel somehow suggested during the hearing that Experian does not backup its data. This is absurd and patently false. In response to Judge

1	Ferenbach's question regarding whether a mirror image could be created like with "somebody's
2	iPhone," Experian's counsel responded that he did not "think that's possible" because File One is
3	one of the "largest databases in the world." (Id. at 38:5-19.) Experian's counsel further explained
4	that, consistent with Ms. Cave's reply declaration (ECF No. 83), extracting the data directly from
5	File One could compromise the integrity of the data because it would bypass Experian's proprietary
6	algorithms. (ECF No. 88, Tr. at 38:17-24.) Nowhere did Experian's counsel ever suggest that
7	Experian "is unable to make any backups," as Plaintiff claims. (ECF No. 89 at 18.)
8	
9	
10	
11	
12	
13	
14	And,
15	because Experian neither generates nor archives Admin Reports in the ordinary course of its
16	business, there are no Admin Reports for unnamed class members.
17	Plaintiff's attempts to discredit Ms. Cave fare no better. While Plaintiff purports to identify
18	purported inconsistencies in Ms. Cave's testimony in this case and in Mainor, Judge Ferenbach
19	considered and rejected these same arguments, finding that Ms. Cave's testimony from <i>Mainor</i> was
20	"consistent with what [Experian was] saying" in this matter. (ECF No. 88, Tr. at 22:23-23:3.)
21	Despite Plaintiff's protestations that Judge Ferenbach "told Plaintiff's counsel to stop without
22	reading the evidence into the record," (ECF No. 89 at 20), Judge Ferenbach fully considered Ms.
23	Cave's testimony in <i>Mainor</i> . (See ECF No. 88, Tr. at 20:19-23:9). <sup>4</sup> Plaintiff is simply unhappy
24	that Judge Ferenbach disagreed with him.
25	Plaintiff's attacks on Ms. Cave's qualifications as a "computer whiz" are equally unavailing.
26	As in <i>Mainor</i> , Ms. Cave submitted her testimony in this matter in her representative capacity on
27	
28	<sup>4</sup> Plaintiff supports his erroneous assertion by giving a partial cite to page 21:6 of the transcript. (ECF No. 89 at 20 n.102.)

behalf of Experian, 5 not as expert opinion testimony. Thus, her testimony represents the knowledge of Experian, not Ms. Cave individually. See Risinger v. SOC, LLC, 306 F.R.D. 655, 662 (D. Nev. 2015) ("The testimony of a Rule 30(b)(6) designee represents the knowledge of the corporation, not the individual deponents.") (citation omitted). Indeed, Ms. Cave has never claimed to be a computer expert, and Experian has never designated her as one. She has, however, been educated on Experian's system capabilities, and is competent to testify about them. As Judge Leen recognized in Mainor, Ms. Cave does not have to be a "computer whiz" or "give [Plaintiff's counsel] the nuts and the bolts of . . . how a TV works or how a computer works in order to be able to say what the company can or can't do." Mainor, Case No. 2:16-cv-00183, ECF No. 97, Tr. at 21:10-14 (D. Nev. July 13, 2018) (emphasis added); see also Barnum, 2018 WL 1245492, at \*2 (relying on testimony of an operations strategist regarding Equifax's system capabilities). As Judge Ferenbach recognized, the same holds true here. (See ECF No. 78, Tr. at 29:23-24 ("it's not a Daubert hearing. I'm not challenging people's expertise.").)

In a last ditch effort to discredit Ms. Cave, Plaintiff claims that Ms. Cave's declarations in this matter were somehow inconsistent with a declaration from Ms. Cave in yet another matter,

this matter were somehow inconsistent with a declaration from Ms. Cave in yet another matter, Farmer v. Experian Information Solutions, Inc., No. 17-cv-1531-RFB-PAL, ECF No. 30-1 (D. Nev. Oct. 15, 2018). But Ms. Cave's testimony in this matter is perfectly aligned with her testimony in Farmer. Here, as in Farmer, Ms. Cave has, since her initial declaration on July 2, 2018, testified that Experian can identify the total number of consumer who currently report either a Chapter 7 or Chapter 13 bankruptcy. (ECF No. 54-1 at ¶ 22.) Experian can then take that list and determine which of those consumers received a Consumer Disclosure (as in Leoni) or filed a dispute (as in Farmer) during the relevant time period. (Id. at ¶¶ 22-23.) This position has also be reiterated by Ms. Cave and Experian's counsel throughout these proceedings. (See generally, ECF Nos. 54, 65, 66, 83, 88.) Plaintiff's claims to the contrary are wholly without merit.

<sup>&</sup>lt;sup>5</sup> This is also precisely how Equifax presented testimony in its successful opposition to Plaintiff's motion to compel similar discovery in *Barnum*. 2018 WL 1245492, at \*2 ("Equifax has filed a declaration explaining that complying with the itemized discovery requests would require an individualized review of millions of files.").

## IV. Judge Ferenbach Properly Denied Extending Discovery

Plaintiff also objects to Judge Ferenbach's order denying Plaintiff's motion to reconsider Judge Ferenbach's refusal to extend discovery for a *fifth* time. In doing so, Plaintiff fails to explain how Judge Ferenbach's order was inconsistent with the applicable standards for motions to reconsider. *See Nunes v. Ashcroft*, 375 F.3d 805, 807 (9th Cir. 2004) (explaining that reconsideration is appropriate for (1) newly discovered evidence, (2) clear error or manifest injustice, or (3) intervening changes in controlling law); *see also* D. Nev. L.R. 59-1 (same). In fact, Plaintiff fails to cite *any* legal authority for his position that Judge Ferenbach erred on this ground. (*See* ECF No. 89 at 20-21.)

Instead, Plaintiff rehashes the same arguments he made in his original motion to extend discovery, even though he did not object to Judge Ferenbach's ruling on that motion. Plaintiff's arguments failed then and they should fail now. To justify an extension of time, Plaintiff must show, among other things, good cause—which primarily requires a showing of diligence. *See* Fed. R. Civ. P. 6(b); *Harden*, 2016 WL 7155743, at \*2 ("The good cause inquiry focuses primarily on the movant's diligence."). To date, Plaintiff has yet to explain why he waited until the eve of the discovery deadline to raise the issues outlined in the May 2018 Letter, why he did not move to compel sooner despite having Experian's responses for months, why he affirmatively represented to the Court in April 2018 that there were no discovery disputes between the parties, and why he did not notice any additional depositions despite claiming to need them. As Judge Ferenbach aptly put it, Plaintiff "sat on this" discovery, waited until the "last minute" to seek further discovery, and should not now be permitted to "revive" these issues "at this late date"—*i.e.*, Plaintiff was not diligent. (ECF No. 48, Tr. at 28:17-18, 29:24-25, 37:4-20.)

To justify his lack of diligence, Plaintiff claims that his counsel had the expectation that discovery was being coordinated across all of Plaintiff's counsel's cases against Experian. But this unfounded expectation is directly contrary to Plaintiff's counsel's prior positions taken in this case and others. *See Ashcaft*, No. 2:16-cv-02978-JAD-NJK, ECF No. 23 (denying Experian's motion to consolidate based in part on plaintiff's opposition to the motion); *see also Dunlap v. Wells Fargo Fin.*, No. 2:17-cv-00097-RFB-JAL, ECF No. 22 (denying Experian's motion for consolidation

Case 2:17-cv-01408-RFB-VCF Document 101 Filed 11/06/18 Page 25 of 26

#### 1 **CERTIFICATE OF SERVICE** Pursuant to Federal Rule of Civil Procedure 5(b), I hereby certify that I am an employee of 2 3 JONES DAY and that on this 6th day of November, 2018, I caused the document **DEFENDANT** 4 EXPERIAN INFORMATION SOLUTIONS, INC.'S OPPOSITION TO PLAINTIFF'S 5 APPEAL/OBJECTIONS TO THE COURT'S OCTOBER 9, 2018 ORDER DENYING 6 PLAINTIFF'S MOTION TO COMPEL AND MOTION FOR RECONSIDERATION [ECF 7 **DKT. 49, 53, 87, 88**] to be served through the Court's CM/ECF system addressed to: 8 Matthew I. Knepper Sean N. Payne Miles N. Clark PAYNE LAW FIRM LLC 9 Knepper & Clark, LLC 9550 S. Eastern Ave. Suite 253-A213 10040 W. Cheyenne Ave. Suite 170-109 Las Vegas, NV 89123 10 Las Vegas, NV 89129 702-952-2733 11 702-825-6060 Fax: 702-462-7227 Fax: 702-447-8048 Email: seanpayne@spaynelaw.com 12 Email: Attorneys for Plaintiff matthew.knepper@knepperclark.com 13 miles.clark@knepperclark.com 14 Attorneys for Plaintiff 15 David H. Krieger Haines & Krieger, LLC 16 8985 S. Eastern Avenue Suite 350 17 Henderson, NV 89123 18 (702) 880-5554 Fax: (702) 383-5518 19 Email: dkrieger@hainesandkrieger.com Attorneys for Plaintiff 20 21 /s/ Jennifer L. Braster An Employee of NAYLOR & BRASTER 22 23 24 25 26 27 28

- 25 -